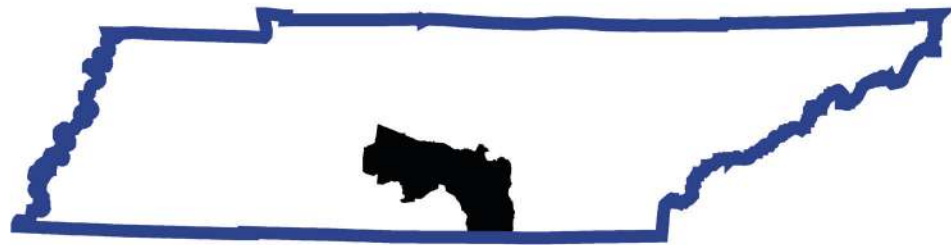


# Who We Are

Duck River Electric Membership Corporation is a not-for-profit, member owned organization providing electric and other services to more than 71,000 homes and businesses in southern Middle Tennessee. Duck River EMC serves an area of approximately 2,500 square miles in Bedford, Coffee, Franklin, Giles, Grundy, Hickman, Lawrence, Lewis, Lincoln, Marion, Marshall, Maury, Moore, Rutherford, and Williamson counties in southern Middle Tennessee. Formed in 1936, Duck River EMC has a rich history of commitment and progress.



## Duck River EMC's Mission Statement

"The cooperative exists to deliver reliable electricity at the lowest possible cost, to promote economic development and to enhance the quality of life for its members."



# Contact Us

If you have questions about any Duck River EMC program, contact your local office:

**Shelbyville District**  
931-684-4621

**Lewisburg District**  
931-359-2536

**Decherd District**  
931-967-5578

**Manchester District**  
931-728-7547

**Columbia District**  
931-388-3131

**Chapel Hill Office**  
931-364-4700

**Lynchburg Office**  
931-759-7344

**Sewanee Office**  
931-598-5228

**Email**  
info@dremc.com

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Facebook- Duck River Electric  
LinkedIn - Duck River EMC  
Instagram - duckriveremc



# Duck River Electric Membership Corporation

## Programs & Services



A Touchstone Energy Cooperative



# Duck River EMC Energy Saving Programs

## eScore™ Program

Duck River EMC and the Tennessee Valley Authority are making it easier than ever to become energy-efficient while also saving you money. Rebates are available for most energy efficiency upgrades as well as financing for some upgrades at 6% interest with approved credit.

### Eligible improvements include:

Heat pumps, dual fuel, and geothermal (all must be ENERGY STAR rated)  
Attic insulation  
Exterior wall insulation  
Water heater insulation  
Air-sealing  
HVAC tune-up  
Replacement windows  
Duct work replacement or repair  
Storm windows

**Low Interest heat pump loans** are available to qualified members. Contact your local office for more information.



## Do-It-Yourself Energy Evaluation

Are you the "do-it-yourself" person? This evaluation is a great, no-cost, first step to saving energy and energy dollars. Visit [www.dremc.com/residential/do-it-yourself-home-energy-audit/](http://www.dremc.com/residential/do-it-yourself-home-energy-audit/) to conduct the evaluation.

## New Homes Program

Cash incentives are available to Duck River EMC customers that build an all electric new home. Each home is rated on the HERS system (Home Energy Rating System) with the incentive varying according to the efficiency of the heat pump system installed and how well the home is insulated.

## Water Heater Rebates

Want a rebate on your water heater? Duck River EMC in partnership with TVA's Energy Right® Program offers rebates for water heater installation for electric to electric replacements and gas to electric replacements.

For more information on any of the Duck River EMC Energy Programs, contact Member Services Secretary Helen Blanton at 931-680-5883 or [hblanton@dremc.com](mailto:hblanton@dremc.com). Information is also available on [www.dremc.com](http://www.dremc.com).

# Duck River EMC Services

**The Tennessee Magazine is mailed each month to all residential members.** It contains articles on everything from recipes to travel. The seven-page Duck River EMC section is written especially for our members.



## Project Help

Duck River EMC members & employees are encouraged to participate in the Project HELP program, which is designed to help defray the cost of energy for our members who are in need. Visit [www.dremc.com](http://www.dremc.com) or call your local office today for more information.

## School and community programs

We sponsor programs such as the Washington D.C. Youth Tour, Youth Leadership Summit, & 4-H Electric Camp. Visit [www.dremc.com](http://www.dremc.com) to learn more.

## Duck River EMC's Co-op Connections® Card Program

As a member of Duck River EMC, you receive a FREE card that provides discounts at participating local and national businesses. You can also use the card for pharmacy discounts. Check [connections.coop](http://connections.coop) for a list of all discounts offered. Contact [csellers@dremc.com](mailto:csellers@dremc.com) or 931-685-6125 for more information.

## Beat the Peak™

Sign up today at [www.dremc.com](http://www.dremc.com)! You will be notified in advance of peak power events and asked to implement energy saving measures.

## Website - [www.dremc.com](http://www.dremc.com)

Our website is accessible to you 24/7. You can find information on all of our programs and services. Keep up with what's happening at Duck River EMC and much more!

With **PowerUP Prepay** purchasing electricity before you use it allows you to control your budget and pay how much you want, when you want. Visit [www.dremc.com](http://www.dremc.com) or call your local office to learn more.

# Solar Farm

Duck River EMC's Solar Farm is a limited partnership between Duck River EMC and members who want to economically participate in the ownership of the 25.92 kW solar installation. By purchasing units of limited partnership interest, participants will be credited a proportionate amount of the system's production each month.



# Payment Options

- In person
- PowerUP Prepay
- Mail
- Night Deposit Box
- Bank
- Bank Draft
- Credit Card
- Electronic Check
- Bill Pay Service

**PowerUP**  
Duck River EMC's Prepay Program

If you would like for your electric bill to be about the same each month, then **Levelized Billing is for you!** Your prior 12 months usage is averaged and moves forward each billing cycle. This simply means that your monthly bill total will only change slightly.